



Virtual Participation Policy

For the comfort and safety of yourself and others, we want to remind you that confidentiality is a priority. While participating virtually, please find a private space, separate from family members/others, to join. If you are unable to do that, we ask that you please wear earbuds/headphones so that confidentiality for other Healing Garden clients can be maintained. If you are in a public space, refrain from participating.

As the Healing Garden prioritizes community, we ask that you keep your camera on during virtual programming. It helps promote connection and trust in our programs/groups. If you are uncomfortable keeping your camera on, please communicate with the Director of Clinical Care prior to participating in a program/group.

As with all our programming, whether onsite or virtual, we ask that members speak to each other with respect and compassion. If your behavior is determined by the program/group facilitator to be disruptive to the other members, the facilitator may remove you from the virtual platform.

We ask that you arrive on time to minimize disruptions. Please refrain from leaving the program/group unless there is a pressing need. If you need to leave the program/group early, please use the chat function to tell the program and/or group facilitator why. Please notify us in advance if you know of extenuating circumstances that will cause you to arrive late or leave early.

As with all our programming, we require that members refrain from any use of substances prior to and during the program/group.

We encourage you to keep yourself muted except when speaking to minimize background noise (construction, pets, etc).

For your safety, we ask that you do not join a program/group if you are driving.

Please let the Care Coordinator or the Director of Clinical Care know if you require Closed Captioning subtitles for a virtual program/group.